



CLEANING AND MAINTENANCE:  
Cleaning and applying a Disinfectant to your Tarkett Flooring

April 7th, 2020

To our valued customers:

During this time of elevated concern associated with the COVID 19 virus, we have compiled some guidelines for how you might safely clean and apply a disinfectant to your Tarkett Flooring.

All flooring should be cleaned regularly according to Manufacturer's Instructions. Determining the extent of cleanliness and disinfecting required is up to the individual facility. In the United States please refer to the CDC's recommended procedures and the EPA's list of recommended products: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>.

In Canada please refer to the Government of Canada Coronavirus disease (COVID-19):

Guidance Documents: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/guidance-documents.html>

Infection Prevention and Control Canada: <https://ipac-canada.org/>

**Note:** It is important to clean the flooring surface to remove existing soil, inorganic and organic matter or debris regularly.

If you decide to apply a disinfectant to a resilient Tarkett flooring product, please see our recommendations below:

**Resilient:**

- Perform a routine/daily cleaning procedure per the applicable product's maintenance instructions to remove any existing soil, inorganic and organic matter or debris that could inhibit disinfection procedures
- Use a microfiber type mop which can more effectively remove microbial agents
- Tarkett recommends testing your selected disinfectant in an inconspicuous area or on a scrap piece of your Tarkett flooring
- Follow all manufacturer's label instructions and safety precautions (using personal protective equipment, PPE) listed on the label
- Pay special attention to rinsing instructions found on the product label. If used improperly, many disinfectant products can damage resilient flooring
- Follow the instructions of the CDC for replacing your cleaning solution frequently to avoid loss of disinfectant qualities
- Please refer to your regional authority's list of recommended, acceptable disinfectant products
- Responsibility for suitability of use for your selected disinfectant or cleaning product on your Tarkett Flooring is the responsibility of the disinfectant or cleaning product's manufacturer and the discretion of the end user
- Follow all federal, state, or local requirements relevant to your area

**Carpet:**

- Conduct frequent dry vacuuming accompanied by frequent hot water extraction. Spot clean as necessary. Instructions for performing these cleaning procedures can be accessed at [www.tarkettna.com](http://www.tarkettna.com).
- Use equipment and cleaning solutions certified by the Carpet & Rug Institute Seal of Approval Testing Program. Listings of these products can be accessed at [www.carpet-rug.org](http://www.carpet-rug.org).

If you have any questions, please contact either our [Resilient Technical Hotline at 1-800-899-8916](tel:1-800-899-8916), and follow the prompts for Technical Services and select either Residential or Commercial, or our [Soft Surface Technical Hotline at 1-800-248-2878](tel:1-800-248-2878) and follow the prompts for technical support. We are available Monday through Friday, 8:00am - 5:00pm EST